



Virginia Medicaid EHR Incentive Program: Resources for Eligible Providers

Choose your own path to enrollment for incentive payments and attainment of EHR meaningful use. The Virginia Medicaid Electronic Health Record (EHR) Incentive Program is flexible in its support for physicians and other eligible professionals who are ready to use technology to improve patient care and increase practice efficiency.

If you're ready to sign up for the Virginia incentive program, you may go directly to Virginia's online enrollment portal at <https://www.virginiamedicaidehr.dmas.virginia.gov/> and enroll on your own. If you have questions about enrollment, an on-line tutorial is available within the enrollment portal. If you have questions of a more general nature, or would like assistance preparing for meaningful use, you can choose to access the free assistance available through HQI Physician Services.

Read on for more information about our partners and what they offer to support your success.

Program Sponsorship

The Virginia Department of Medical Assistance Services (DMAS) sponsors the Virginia Medicaid EHR Incentive Program in partnership with the Centers for Medicare & Medicaid Services (CMS). DMAS is responsible for operating the program in compliance with its approved State Medicaid Health IT Plan and with CMS requirements. CMS established the national standards for the meaningful use of electronic health records (EHRs) and provides funding for this initiative. There is a Medicaid EHR incentive program in every US state and territory.

The Program Manager for DMAS is John Tabb and he can be reached at 804-225-4235.

You can find more information about the Virginia Medicaid EHR Incentive Program at <https://www.virginiamedicaid.dmas.virginia.gov/wps/portal> and on the CMS website at <https://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/index.html>.

General questions about the Virginia Medicaid EHR Incentive Program can be emailed to: ARRAMedicaid-Incentives@dmas.virginia.gov

Program Administration & Enrollment

DMAS has contracted CGI Technologies and Solutions Inc. (CGI) to administer the Medicaid EHR Incentive Program. Their responsibilities include building and maintaining the online enrollment system that tracks provider participation and supports payment processing. Please contact CGI's helpline at [1-877-589-9113](tel:1-877-589-9113) if you:

- **Have questions about the incentive program or enrollment process**, such as: Is my practice likely to qualify for the incentives? What information do I need to have with me when I enroll? How can I tell if my EHR is ONC-certified?
- **Need assistance using the online enrollment system.** Examples include: Can I save my enrollment application and finish it later? Where do I find my EHR's ID number?
- **Want to check on the status of incentive payments.**
- **Are ready to begin attesting in Virginia.** If you have registered with the CMS Registration and Attestation System and are ready to attest for the Virginia Medicaid Incentive, please visit the Virginia enrollment portal at <https://www.viriniamedicaidehr.dmas.virginia.gov/>
- **Registering for the Virginia Medicaid EHR Incentive must be done via the Virginia enrollment portal.** We've designed it to walk you through the process so that you can enroll on your own. But if you find you need assistance, CGI is just a phone call away.

Support for EHR Meaningful Use

DMAS has contracted with HQI Physician Services, the Commonwealth's statewide Health IT Regional Extension Center (REC), to provide optional, free meaningful use assistance to providers who have enrolled in the Virginia Medicaid EHR Incentive Program. Physician Services is a program of HQI, a non-profit health quality consulting firm. You can contact Physician Services at [1-800-207-7928](tel:1-800-207-7928) if you:

- **Have complex, practice-specific questions about the incentive program.** These include: How can I calculate patient volume when I only have paper records? Your questions about online enrollment and the incentives in general should go directly to CGI.
- **Need assistance with EHR adoption, implementation or upgrade.** Physicians Services can assess your readiness to adopt an EHR, assist you and your staff with change management, help you identify your EHR needs, provide models for the EHR selection process, and connect you to resources for computer maintenance.
- **Want support for meeting meaningful use objectives.** Physician Services offers free online tools and resources (physicianservices.hqi.solutions), as well as onsite and telephonic consultation to assist providers in mapping and modifying practice workflows, meeting privacy and security requirements, and analyzing gaps between their current EHR use and the federal meaningful use standards.